

COMMUNITYpoint™



Connect. Collaborate. Cooperate. CommunityPoint.

The Social Services Portal of Choice from the World's Leading Provider of Web-based Workflow Software.

When the goal is to connect, collaborate, cooperate, and inform, the answer is CommunityPoint from Bowman Systems. CommunityPoint enables organizations of any size to provide instant access to vital program and provider information via Web sites that are easy for consumers to understand and simple for agencies to update and customize. Community coalitions, 211 call centers, and information and referral agencies are using CommunityPoint to aggregate and promote local and national social services, calendars of events, agency profiles and contact information - virtually any information community members and social workers need to access. CommunityPoint is robust enough to integrate disparate systems, flexible enough to allow organizations to customize it with their own look and feel, and so simple to update that your social services information will be accurate and up-to-date at all times.

CommunityPoint Includes the Following Features:

Built-in Search Engine > Find agency/program information using a simple keyword search or with the AIRS Taxonomy classification. These search methods help accommodate both the public and professional constituencies that may use the system.

Self-Service Eligibility Module (Optional) > This dynamic application, a deeper and more robust self-assessment tool, allows consumers to enter information such as income and other data so they can find out exactly which agencies and specific programs fit. No more confusion. No more misinformation. Just quick results and accurate answers.

Decision Tree (Optional) > Developed in association with social services professionals, the Decision Tree searching function enables users to find resources by answering a progressive set of questions. The primary audience for this feature is the public - for whom a keyword search delivers too broad a set of results.

Agency Profiles > Displays all relevant information including name, location, programs, hours of operation, contact information and much more.

Local Links > Displays a single, comprehensive listing of web site links for all agencies and programs contained within the system.

Customizable Calendar > Link agencies and/or programs to a dynamic calendar of events.

Volunteer Opportunities > View local volunteer opportunities posted by agencies.

Agency Wish Lists > Display agency "wish lists" of items or donations they are seeking by city, state, zip, or keyword.

Easy Administration > CommunityPoint solves one of the more difficult issues in publishing a resource system: keeping data current. The system incorporates a publishing approach that enables authorized agencies to quickly and easily post their information.

Use CommunityPoint with ServicePoint™ for Maximum Results.

When CommunityPoint and Bowman's other flagship solution, ServicePoint, are used together, clients are tracked from initial referral to delivery of services. ServicePoint is the most robust, easy-to-use, flexible and secure Consumer Information Management System (CIMS) available. It enables entities to assess, refer and track clients; coordinate care; plan and manage programs; gather statistics and share data with others in real-time. ServicePoint also enables organizations to track and capture the information necessary to secure funding for services that are low in supply, yet high in demand.

CommunityPoint and ServicePoint provide organizations with a single, real-time and secure view of critical community, client and service provider information, which results in better client care as well as significant time, resource and cost savings.

100% Web-based Solution. No Software to Install. No Hardware to Buy.

Because CommunityPoint and ServicePoint are Web-based solutions, there is no software to install and no hardware to purchase. Bowman Systems hosts the solution in its highly secure, world-class data-center – so there is no need to have IT personnel manage the system. Simple to use and maintain, CommunityPoint and ServicePoint can be up and running in a matter of weeks.

Selecting the Right Social Services Portal Means Choosing the Right Partner.

When you purchase a Social Services Portal, you are purchasing more than just software. You are also purchasing the professional services and support that are vital to making the most of your investment in the short and long term. Thus, the company behind the software you deploy is just as important as the software itself. We invite you to learn more about Bowman Systems, the company behind CommunityPoint, and how we can form a long-standing, successful partnership together. Simply call 888.580.3831 and we will introduce you to the manager in your area.



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